



Barista

SUMMARY:

Baristas are the face of both Pepita and (to a lesser extent) Lamplighter in the taproom. They are responsible for making and serving espresso, coffee, tea, and other specialty beverages, interacting with patrons, taking orders, and occasionally running food / drink to customers. Baristas should be able to assess customers' needs, preferences, and allergies and make recommendations from the Pepita menu. Baristas are also responsible for managing Register / Bussers and keeping the space clean and organized. Baristas should have a solid knowledge of coffee production and roasting, introductory knowledge of beer and the brewing process, and a complete understanding of Lamplighter and Pepita's history, operations, policies and procedures.

RESPONSIBILITIES:

- Brewing coffee, preparing and serving all espresso and non-coffee beverages for Pepita patrons
- Maintaining high quality, consistent product standards for all beverage items, following written procedures
- Selling and preparing retail items, (e.g. apparel, glassware, etc.) during hours when retail counter is closed
- Interacting with customers, taking orders, occasionally running food / drinks to customers throughout the taproom
- Assessing customer's needs and preferences and making drink / food recommendations
- Restocking and replenishing Pepita inventory and supplies, including changing out kegs for draft beverages (e.g. cold brew, kombucha, etc.)
- Restocking public bathrooms with sanitary supplies as necessary
- Providing an excellent guest experience
- Complying with all local and federal food, beverage, and hygiene regulations
- Processing transactions using the POS system
- Ensuring that the taproom and kitchen are clean throughout the day, adhering to appropriate opening/closing/idle time checklists provided in the taproom and kitchen

REQUIREMENTS:

- ServSafe Food Handler and MA State Allergen Awareness certification
- Ability to keep front-of-house organized, stocked and clean
- Working knowledge of Pepita menu items, and distinguishing characteristics of various espresso drinks
- Ability to operate and clean La Marzocco GS3 espresso machine
- Sufficient sensory ability to identify under and over-extracted coffees, adjusting extraction parameters as needed to maintain beverage quality
- Positive attitude and excellent communication and customer service skills
- Ability to lift 50 lbs
- Ability to be mobile and on feet for 8+ hour shifts
- At least 18 years old

*No prior experience is necessary for this position

**No formal education is necessary for this position

Job Description Acknowledgement	
<input type="checkbox"/> I have read and understand the essential functions*** and requirements of this position. I understand that this is not to be considered as an exhaustive statement of duties, responsibilities or requirements and does not limit the assignment of additional duties for this position.	
_____ Employee Signature	_____ Date

*** Essential Function: Basic job duties that an employee must be able to perform, with or without reasonable accommodation.

The signed original copy of this receipt should be given to management - it will be filed in your personnel file.